

Training Support Center

In an effort to streamline back office functions and improve customer service the American Red Cross has initiated a national Training Support Center (TSC) that will take over all customer support for Preparedness and Health & Safety Services (PHSS). This will include course registration, data entry, authorized provider equipment requests and telephone support.

Contact Information:

Email: support@redcrostraining.org
Fax: 1-800-878-7041
Phone: 1-800-REDCROSS (1-800-733-2767)

Hours of Operation (EST):

M-F 7am – 11pm
Sat 7:30am-8pm
Sun 10am – 6pm

Postal Address:

American Red Cross c/o Tele Tech
1648 Mall Run Road
Uniontown PA 15401

Beginning September 15, 2011 inquiries about Community Classes, registration/rescheduling, replacement certificates, assistance entering Course Records and general Health & Safety questions should be directed to the national TSC.