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**NEXT  
GENERATION**  
of Red Cross Training



## Instructor Update!

### New Training Support Center for Customers and Instructors Now Available

American Red Cross instructors and customers should now call the new Red Cross Training Support Center (TSC) at **1-800-RED-CROSS** (1-800-733-2767) for all their questions and support needs. The TSC can help instructors with course registrations, course records entry, ordering training supplies, and equipment purchases, as well as discuss any questions or concerns.



## Training Support Center

**Phone:** 1-800-RED-CROSS  
(1-800-733-2767)

**E-mail:** [support@redcrosstraining.org](mailto:support@redcrosstraining.org)

**Fax:** 1-800-878-7041

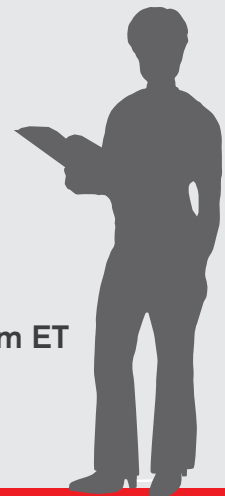
**Mailing address:**  
American Red Cross  
c/o TeleTech  
1648 Mall Run Road  
Uniontown, PA 15401

### Hours:

Monday – Friday: 7 am to 11 pm ET

Saturday: 7:30 am to 8 pm ET

Sunday: 10 am to 6 pm ET



In addition, our dedicated instructor website, **instructorscorner.org** continues to be enhanced to provide easy access to all program information instructors may need, including downloading free digital course materials, purchasing printed materials online, and accessing the online Learning Center.